How to clean up your infected PC (for free)

(and keep it clean)

- Download and run Kaspersky's TDSSKiller at http://support.kaspersky.com/us/viruses/disinfection/5350#block1 (free)
- Download and run McAfee's RootkitRemover at http://www.mcafee.com/us/downloads/free-tools/rootkitremover.aspx (free)
- Download and run ESET's Rogue Application Remover at http://kb.eset.com/esetkb/index?page=content&id=SOLN3035 (free)
- Download and run AdwCleaner at https://toolslib.net/downloads/viewdownload/1-adwcleaner/ (free)
- If your current Antivirus program is asking for money for new definitions, uninstall it and download, install, update and run Panda Free Antivirus http://www.cloudantivirus.com/en/ (free)
- Visit Microsoft Update now http://update.microsoft.com/windowsupdate and get all critical updates.
- If you have Limewire, Kazaa, Bearshare, Morpheus, iMesh or the like uninstall them because if you don't you'll probably re-infect yourself.
- From time to time, rerun the first four tools and scan your PC again. Panda Free Antivirus will scan automatically.
- Update the Java used by your web browser to the latest version (read install carefully and uncheck any boxes asking to install an extra toolbar or program) http://www.java.com/en/download/
- Update the Adobe Reader to the latest version https://get.adobe.com/reader/?promoid=BUIGO
- Update the Adobe Flash Player used by your web browser to the latest version https://get.adobe.com/flashplayer/?promoid=BUIGP

If after these steps you still have a problem scan with these Online Antivirus scans:

http://housecall.trendmicro.com/

http://www.bitdefender.com/scanner/online/free.html

http://www.eset.com/onlinescan/

https://www.f-secure.com/en_US/web/home_us/online-scanner

http://www.kaspersky.com/free-virus-scan

Watch what you click on, they are all FREE but may have paid links next to the FREE option. Read all installs carefully and uncheck any boxes asking to install an extra toolbar or program.

Finally, Install an alternative web browser like <u>Google Chrome</u> or <u>Mozilla Firefox</u> and use it for most of your web surfing.